

“IT” SERVICES – SCHOOLS, COMMERCIAL & INDUSTRIAL FACILITIES



- Work Stations
- Laptops
- Servers
- Thin Clients
- KVM Switches
- Battery Backups
- Cabinets
- Training

Networking

- Firewalls
- Routers
- Switches
- NAS Boxes
- Racks
- Patch Panels
- Cabling

- Service Contracts
- Preventive Maintenance—
Weekly
- Critical System Monitoring
- email/text messaging
- Virus/Spam Protection
- Image Backups
- Software Updates



Summary of IT Services

Planning:

Work with customer to select equipment and/or vendors to fulfill network requirements.

Construction:

Review drawings and specifications. Advise customer if there are any notable omissions or errors. Work with contractors to assure all data and electrical cabling for IT equipment is in place per drawings and specifications.

Startup:

Interconnect all equipment per network plan. Work with equipment vendors to assure all equipment is commissioned per specifications. Work with customer to test all equipment (e.g. T1, phone system, routers, switches, wireless access, VOIP, servers, workstations, video servers and cameras) is operational.

Support:

Make additions and adjustments to customer domain and policies per customer requests. Provide preventive maintenance for customer equipment. Install client-server and client only applications as specified by customer. Work with customer to diagnose and provide solutions for problems. Contact equipment vendors and technical support on customer's behalf. Modify premise equipment configuration as needed.